



An Open Letter from Serena Naylor, NMC Board Chairman

August 26, 2014

Northwest Medical Center has always been my health home; it's where I was born. Like all of you, I realize the significance of what it means to receive top quality hometown health care from people you know and trust.

Using a thoughtful, deliberate exploration process, your board's goal was to obtain a partner that would strengthen quality and access to healthcare services, plus bring substantial investment and resources to our communities. Our partnership with Heartland Health and Mosaic Life Care will make sure that your family and mine continue to experience a level of treatment that is unparalleled.

We are excited at the prospect of new services, greater efficiencies, expanded capabilities and extended outreach. At a time when health care is rapidly changing, we resolutely look forward to our development of a robust, thriving, comprehensive healthcare alliance.

Thank you for your continued support of our wonderful hospital, clinics, healthcare providers and caregivers. The future looks bright because of these dedicated individuals making a daily difference in all our lives. Our journey has just begun, and we look forward to traveling it together.

Thank you,

Serena Naylor
Board Chairman